

COMING SOON



Conference and Exhibition



**Tuesday / Wednesday
7-8 October 2025**



STAVERTON PARK
HOTEL & GOLF CLUB





FSOA newsletter

Promoting our values

We're excited to share the first edition of our refreshed monthly newsletter, designed to better connect our members, partners, and supporters - and to celebrate the values that define the FSOA community.

In this issue, we'll highlight the people, stories, and insights that showcase the dedication, professionalism, and collaboration at the heart of stadium safety and operations.

Our goal is to create a meaningful, engaging read that reflects the strength of our network and reinforces the principles we stand for - support, shared learning, and continuous improvement across all levels of the game.



LEADING THE WAY IN SPORTS SAFETY

Coming up

**SUPPORT LIONESSES
HISTORICAL PARADE**

**WORKING IN
COLLABORATION**

**WELCOME TO OUR NEW
MEMBERS**

JOB OPPORTUNITIES

Crowdguard part of England Women's Team Parade!



Following the Lionesses' dramatic Euro 2025 win, Crowdguard were on standby to support their central London victory parade.

Working alongside Heart Productions, we deployed Husson H Stop barriers to key locations along The Mall, ensuring rapid installation, crowd permeability, and effective vehicle mitigation with zero surface impact.

A proud moment to help protect a celebration watched by thousands.



Collaboration reaps rewards

Digital Ticketing Devices Installed at Doncaster Knights and St Mirren.

OLS Ltd, in partnership with Suprema UK, has recently upgraded the access control systems at Doncaster Knights and St Mirren FC. Installed by OLS, both clubs now feature Suprema's X-Stations, fully integrated with Future Ticketing's digital platform and fitted onto existing turnstiles.

The new system enables fast, contactless entry via QR codes, improving matchday flow and enhancing the fan experience. Real-time scan data and post-event analytics help clubs manage crowds more efficiently and make informed safety decisions.

While digital tickets are encouraged, paper tickets can still be used, ensuring flexibility for all supporters. This hybrid approach reduces fraud, cuts down on waste, and supports a smooth transition to digital.



Doncaster Knights and St Mirren now offer a secure, efficient, and future-proof entry system.

Visit OLS and Suprema at the FSOA October event to learn how this technology could benefit your ground.

Welcome to Westminster - our new partner

The FSOA are delighted to welcome Westminster Group PLC as new members - and they'll be making an impressive debut at our upcoming October exhibition and conference.

Visitors will have the chance to see Xonar® TruePort® in action, positioned at the entrance for live demonstrations in collaboration with pyrotechnics experts Locards. The system will showcase its advanced ability to detect flares and other concealed threats quickly and effectively.

TruePort® is a next-generation, AI-driven security screening solution designed to detect a wide range of items that traditional walk-through metal detectors (WTMDs) can miss - such as pyrotechnics, 3D-printed weapons, non-metallic knives, and other contraband. Using multi-sensor fusion technology, advanced radar profiling, and AI material characterisation, it can identify potential risks without producing intrusive images, preserving personal privacy.



WESTMINSTER
GROUP PLC

The system scans each person in around 200 milliseconds, keeping entry lines moving quickly while maintaining a high level of safety. It's lightweight, portable, and can be deployed across stadium gates in minutes, making it an incredibly flexible addition to any security operation.



A boardroom opportunity

The search is on for three new members

The Department of Culture, Media and Sport (DCMS) are looking for three new members to join the Board of the Sports Grounds Safety Authority (SGSA.)



Department
for Culture,
Media & Sport



**Sports Grounds
Safety Authority**

What you'll do:

- Ensure that the SGSA delivers against its priorities and targets
- Ensure that high standards of probity and corporate governance are observed at all times
- Assist the Chair in ensuring that the SGSA fulfils its current responsibilities

What matters most:

- The ability to think strategically at board-level and exercise sound judgment
- An understanding of and commitment to the objectives of the SGSA
- An ability to represent their own area of expertise in the full range of board discussions

Remuneration: £265 per day

Reasonable expenses, such as travel to meetings, are covered by this role

No previous public appointment experience needed. If you have passion, the right skills and the drive to make a difference, there's a seat at the table waiting for you



The SGSA welcome applications from people across the country

For more details and application instructions, visit: <https://lnkd.in/g4RJwWEn>

Application deadline: 1 September 2025

Why preparation is key

Two air ambulances and stadium evacuation

The recent League Two fixture between Newport County and Notts County at Rodney Parade was a stark reminder of why stadium safety and emergency preparedness are so important.

Less than an hour before kick-off, the stadium was evacuated due to a serious medical emergency involving a supporter.

Thanks to the swift response of medical teams - including two air ambulances landing on the pitch - the individual was stabilised and taken to hospital in a serious but stable condition.



The incident highlights the critical role of well-drilled safety procedures, clear communication, and strong collaboration between clubs, emergency services, and safety officers. Evacuations are never taken lightly, but in situations like this, the welfare of spectators will always come first.

Big growth for new members Audiebant

We're delighted to see the impressive growth of one of our recent members, Audiebant in the sports and events safety space.

Since joining the FSOA earlier this year, Audiebant has rapidly expanded its presence and they are now active in the Premier League, EFL, rugby, cricket, music events, and are now stepping into the U.S. and European markets.

Their flagship innovation, Audiebant Outdoor, is already trusted by councils, police, and major event organisers across the UK.

This portable, eco-friendly solution delivers area-specific messaging during incidents, improving crowd management and safety - while also enabling commercial messaging to drive fan engagement and revenue.



Audiebant is now scaling to meet growing demand for intelligent safety communication - with 600+ client sites and building across Europe and the U.S.

We're proud to see [Gary Dean](#), [Scott Walker](#), [Josh Dean](#), and the team at Audiebant continue to innovate and expand.

audiebant
protecting people and places

Across the leagues

FSOA members Halo have been an invaluable tool for football safety teams, supporting 18 professional clubs across all leagues and helping safeguard over 27 million fans over the past seven years.

From an FSOA perspective, Halo isn't just technology – it's a partner in safety. Its real-time monitoring, incident tracking, and clear communication tools allow safety officers, stewards, emergency services, and stakeholders to work seamlessly together.

By capturing and storing all reports, evidence, and footage securely, Halo supports investigations, improves compliance, and strengthens relationships with SAGs and the SGSA. The system's analytics help clubs spot trends, identify risks earlier, and make informed, evidence-based decisions.

We're proud to champion partners like Halo, who give our members the tools they need to protect the people who bring stadiums to life.



Empowering Safety Officers with Modern Event Management Technology

By Matthew Dobrosevic,
SVP of Product Management,
24/7 Software

In today's fast-paced event landscape, the role of a Safety Officer is more demanding than ever — especially at large-scale football events.

Managing crowds, anticipating threats, and ensuring smooth matchday operations requires more than instinct; it demands a proactive, data-driven approach.

At 24/7 Software, we understand that modern safety spans beyond matchday — from pre-event planning to real-time coordination and post-event analysis.

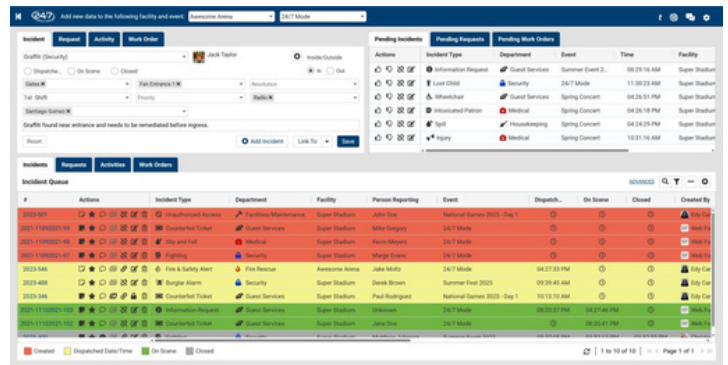
Our platform helps Safety Officers manage security incidents, inspections, facility readiness, and command center operations in one place.

Real-Time Situational Awareness

Frontline personnel can log incidents via mobile devices or radios, providing live updates to command centers. Whether it's unruly fans, medical emergencies, or abusive behavior, real-time data allows Safety Officers to make informed decisions quickly — ensuring faster response times and better outcomes.

Integrated Safety Operations

Safety is a team effort. Our platform links departments — Security, Health & Safety, Operations, and Maintenance — with tools for incident tracking, task management, and inspections. Features like guard tours and facility checklists ensure readiness before gates open and comprehensive coverage throughout the event.



The screenshot displays the 24/7 Software web interface. At the top, there's a navigation bar with tabs for 'Incidents', 'Requests', 'Activities', and 'Work Orders'. Below this, a 'Pending Incidents' section shows a list of incidents with columns for Incident Type, Department, Event, Time, and Facility. A table below this lists various incidents, including 'Unauthorised Access', 'Crowd Control', 'Medical', 'Security', 'Fire & Safety', 'Burglar Alarm', 'Counterfeit Ticket', 'Lost Property', and 'Information Request'. Each incident entry includes a date, time, location, and status. The bottom of the screen shows a 'My Team' section with a list of team members and their roles.



Data-Driven Insights

Post-event analytics help clubs identify trends, improve planning, and support compliance. From pitch invasions to prohibited items and maintenance issues, our system captures it all — helping Safety Officers continuously improve.

Supporting Safer Football

Our mission is to help football safety professionals focus on what matters most: protecting fans, staff, and players. We're proud to support clubs and stadiums with the tools they need to stay prepared, connected, and a step ahead.

Learn more at: www.247software.com

Autumn Confex

Can you believe it?

In just over 8 weeks, we'll be kicking off the FSOA Autumn Confex 2025!

📅 7-8 October 2025

📍 Staverton Park Hotel & Golf Club, Daventry

After a fantastic event last year, we're excited to return to Staverton Park Hotel & Golf Club with a refreshed layout designed to elevate the exhibitor experience and encourage even more collaboration across our community.

Exhibition space sold out early, and several of our partners will be delivering live product demonstrations - bringing stadium safety innovation to life.

Huge thanks to our headline sponsors Crowdguard and Dallmeier electronic, and to Suprema UK, DCRS Ltd (Direct Communications Radio Services) Ltd, OCS, and OLS Ltd - Oliver Law Security Ltd for their ongoing support.



HERE TO HELP



Off to Essex for meet up

Next month we're at Colchester United Football Club to meet up with some of our members.

We're heading to the Jobserve Community Stadium on September 9th for our South Eastern Regional Meeting.

South East Regional Chair, Craig Witham (SO Dagenham & Redbridge) has put together another interesting agenda and some of our Corporate Partners will be showcasing their products for attendees.

Be part of the next edition

We're inviting all members, sponsors, and partners to share any news, updates, or stories you'd like featured in our upcoming monthly newsletter.

Whether it's an exciting project, safety initiative, industry insight, or something you think would interest the wider FSOA community - we'd love to hear from you!

Our newsletter is a great way to connect with fellow members and showcase the brilliant work happening across the sector. And it is circulated to clubs from the Premier League, EFL, Non League and key figures and partners in sports safety.

It's an ideal opportunity to promote your business or share some of the great work you are doing to develop stadium safety.

Send your content (and any images) to info@fsoa.co.uk

Thank You

